

Silverstone Woodlands Electrical Hook-up Terms and Conditions.

- 1) You must book the correct electric hook-up (“EHU”) pitch for the type of camping you require. i.e; Only customers bringing a Live-in Vehicle can book a Live-in Vehicle EHU and only customers bringing a Tent can book a Tent EHU;
- 2) Silverstone Woodlands (“we”) reserve the right to refuse access to campers without valid tickets for their EHU pitch.
- 3) At the campsite entrance, EHU tickets will be exchanged for a Hook-up Pass. This must be clearly displayed in your vehicle’s windscreen.
- 4) You must be able to fit your ENTIRE CAMP, including your vehicle, onto the specified pitch size. By booking your ticket you are agreeing that your camp will fit onto the specified pitch. If your camp including vehicle won’t fit onto the pitch, you will need to purchase an additional pitch or upgrade to a larger pitch. If, on arrival, your camp is too large to fit onto the pitch, we reserve the right to refuse access to EHU without refund.
- 5) Due to cabling restrictions, EHU pitches are situated in blocks, meaning adjacent pitches have been pre-booked by other EHU users. If other members of your party do not have a pre-booked EHU and cannot fit onto your pitch, we reserve the right to move their camp onto the nearby non-electric camping area.
- 6) EHU pitches are allocated at the discretion of the stewards.
- 7) EHU pitch sizes are approximate. We endeavor to make pitch sizes close to the specified size but we cannot guarantee this.
- 8) The electrical contractor will provide 1no 16amp single phase CeeForm socket on a distribution board in one corner of your plot or an adjacent plot.
- 9) The supply will have 1no 30mA RCBO to afford both fault and overload protection. Each supply is rated at 8 amps. Please note that 8 amps is not sufficient for a conventional household kettle.
- 10) The tent camper should provide a suitable cable to facilitate their hook up from the pitch-side distribution board. This cable should be a 16a single phase Ceeform plug (blue) with an appropriate grade of double insulated, three core outdoor cable, 1.5mm or larger (twin and earth is not acceptable). The other end of the cable should be a 13a socket with some form of protection, electrical and mechanical. Ideally the cable should be 20M in length but no longer than 30M.

- 11) The live-in vehicle camper should provide a cable that is double insulated, three core and of an outdoor grade that has a 16a single phase CeeForm socket on one end and plug on the other. A minimum of 2.5mm cable is necessary.
- 12) The supply has been designed that minor nuisance trips should only take out the individual supply or at worst the final distribution board in the circuit. Should a user cause persistent trips and/or take out a larger trip in the circuit disabling larger areas of the campsite then the right to refuse or withdraw supply is reserved. In extreme circumstance electrical equipment may be removed until the owner departs.
- 13) The electrical contractor reserves the right to refuse connection if they do not feel the equipment meets the required standards or specification.
- 14) It is the responsibility of the Camper to ensure that the plug, cable and associated sockets used to connect between the distribution board and the Camper's unit is safe and fit for purpose. The campsite will not accept responsibility for any accident or loss arising from the use of unsuitable or unsafe electrical equipment connected to the campsite's electricity supply.
- 15) Any person found to be occupying an EHU pitch for which they do not hold a valid ticket or pass for will be moved to an alternative area of the campsite. Persistent offenders will be removed from the campsite without refund.
- 16) Silverstone Woodlands reserve the right to refuse any reservation without explanation.