

# BRITISH GRAND PRIX ACCESSIBILITY GUIDE

## ⇒ EVERYONE'S WELCOME

We welcome all motorsport fans to indulge in their passion. Ensuring a memorable visit, regardless of disability. We do this by working hard to make sure that every facility and service is easy to access – for everyone.

## ⇒ THE CIRCUIT & GROUND CONDITIONS

Silverstone is spread over 600 acres some of which are fields and grassed areas. There are some hard-standing and tarmac areas together with stone paths. The weather can have an enormous impact on how easy it'll be for you to move around the site. Please consider this when deciding what equipment to bring with you.

There are level surfaces to accessible viewing areas however this includes surfaces with loose stone. Other surfaces include banks which have grass/loose chips as well as tarmac and concrete surfaces.

## ⇒ ARRIVAL

### CAR PARK 1

If you have pre-booked a blue badge car pass this will allow you to park in Car Park 50, situated opposite Customer Corner. This car park is Tarmac however other car parks may be grassed and/or include track way.

Follow the accessibility symbol along Dadford Road which will lead you to Car Park 50.

Once you're parked, you can head to Gate 19 or Gate 16 which are the closest, accessible friendly entrances to the circuit.

### CAR PARK 2

All of our Park and Ride options are wheelchair friendly and will drop you off closest to Gate 1.

## ⇒ GETTING IN

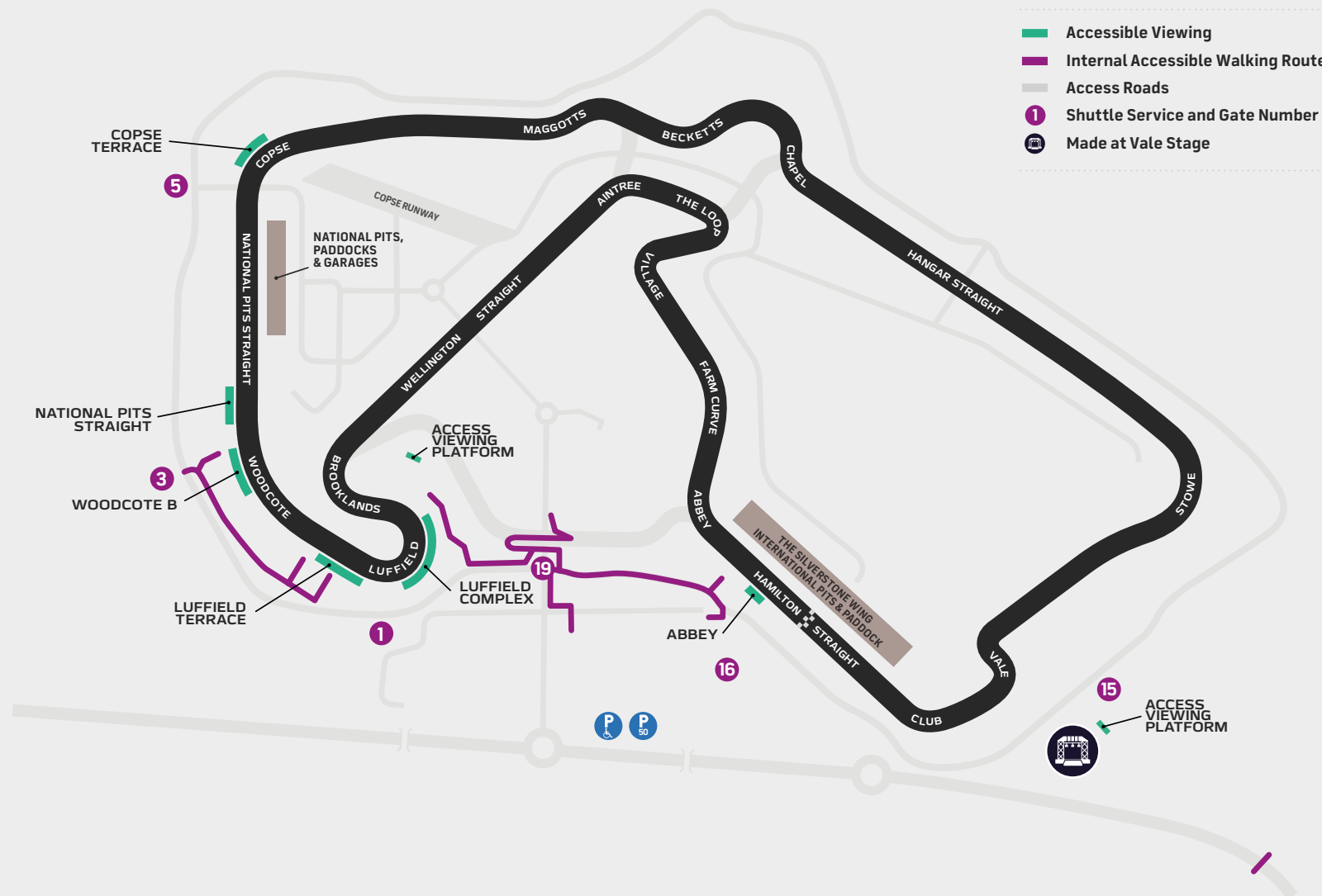
Remember to bring your access card which will gain you faster access.

Please note on the day we will have staff walking around to greet you all, please kindly call out to us if you are in a queue and a member of the team can try help you.

You are permitted to leave the venue at any time, please ensure you scan out to ensure you can scan back in.

## ⇒ ACCESSIBLE VIEWING

Raised, purpose-built wheelchair platforms are designed for fans with disabilities and in particular wheelchair users and a PA, if required. Please note you'll be required to bring your own seating for these areas.



## ⇒ **VIEWING PLATFORMS**

With an allocated bay for the wheelchair and allocated carer seats:

- Abbey
- National Pits Straight

All screens will have closed captioning and a screen is visible from all accessible viewing platform.

## ⇒ **TERRACES**

Accessible terraces with an allocated wheelchair bay and space for one carer with folding deck chairs:

- Luffield Complex Terrace
- Luffield Terrace
- Copse Terrace

## ⇒ **ACCESSIBLE GENERAL ADMISSION TERRACES**

These are concrete areas in front of the General Admission terraces. Only fans with a disability and up to with one Personal Assistant (PA), if applicable, can use these terraces. Each terrace area has allocated bays for the wheelchair and seats for one PA/Carer who'll need to bring their own folding chairs. Terraces must be booked per day you are attending, no roving is available within the terraces. Stewards will assist you when you arrive and in the case of an emergency exit.

## ⇒ **ADVANCE MOBILITY**

If you have pre booked an electric scooter or manual wheelchair, this will be based in car park 50, our main disabled car parking area located to the right of the main gate.

### **USING WALKING AIDS?**

If you're using crutches, sticks or walking frames, you can find some easily accessible seats around the perimeter of the circuit. We advise bringing folding chairs or alternatives for this event.

### **SHORT TERM INJURIES**

If you're suffering from a temporary disability that may affect access to the circuit or seating areas, please contact us prior to the event. We'll see if we can arrange alternative seating for you. This is subject to availability and cannot be guaranteed.

## ⇒ **ACCESSIBILITY SHUTTLE TEAM**

We provide a service for people with limited mobility and those who require additional support at our venue. These are coordinated and driven by our dedicated accessible team.

Should you request a shuttle service, you will be directed toward the nearest collection point.

The accessible shuttle points will be at Gates 1, 3, 5, 15, 16, and 19.

## ⇒ **GRANDSTANDS**

Accessible viewing with space for your PA:

- Woodcote B

## ⇒ **DISTANCES FROM CAR PARK 50**

- Abbey: 610 meters
- National Pits Straight and Woodcote B: 900 meters
- Copse Terrace: 1600 meters
- Luffield Complex and Luffield Terrace: 500 meters

## ⇒ ACCESS FOR YOU & IMPORTANT INFORMATION

We want to make sure that this is an enjoyable experience for you. Here are a few important points to help you throughout your time at Silverstone for the British Grand Prix 2024.

### 1. DISABLED ACCESS ENTRANCE

Gate 19 and Gate 16 will be the closest gates if you've parked in Car Park 50. If you've arrived by park and ride, Gate 1 will be your closest gate.

### 2. PA/CARER TICKET

Your PA/Carer will also have a ticket, who can only gain entry with you. You must have your event ticket ready to show at the gate.

### 3. ACCESSIBLE TOILETS

All permanent toilet blocks are wheelchair friendly.

You can use your radar key to access these, if you don't have one, please ask one of our Race Makers and they will be able to assist you with this.

We kindly request that PA/Carers and the other members of your party do not use these facilities.

### 4. MARQUEE BARS

All of our marquee bars are equipped with accessible counters and have accessible benches within the vicinity of the bars.

### 5. DISABLED CUSTOMER MAINSTAGE VIEWING PLATFORMS

There is a wheelchair access viewing platform based in the entertainment zone where you can enjoy the music acts each night and any activities going on.

There will also be an Accessible Viewing Platform located at our new Made at Vale stage. Please note, these platforms are available on a first come first served basis.

We are working with Performance Interpreting Ltd to deliver our British Sign Language service. For more information visit the Performance Interpreting next to the Main Stage Information Tent.

### 6. SPECIAL EFFECTS

Flicker, laser, strobe lights, fireworks and other lighting effects may be used throughout the day.

### 7. MEDICAL AND WELFARE

There are medical and welfare facilities available inside the circuit. If you require medical assistance, please alert a member of security or a Race Maker.

## ⇒ TO THE PERSONAL ASSISTANT & CARER

Welcome to the British Grand Prix! We want to highlight a few points below to help you enjoy your Silverstone experience as a PA/Carer.

Please note that whilst we want you to enjoy your time at Silverstone, you are there to assist and accompany the person who chose you as their PA/Carer.

### 1. WHAT IS EXPECTED OF A PA/CARER

It is important that you are willing and able to assist and help with the required needs of the person who chose you as their PA/Carer throughout the British Grand Prix.

You need to be available and able to help them in an evacuation or emergency.

### 2. TIPS FOR AN ENJOYABLE EXPERIENCE

Familiarise yourself with the facilities using the map.

If you encounter any problems, please contact one of our Race Makers who will guide you to help find a solution.